



Statement of purpose

Health and Social Care Act 2008

St Wilfrid's Hospice Chichester

Please read the guidance document *Statement of purpose: Guidance for providers* and also the notes at end of this template before completing it.

Statement of purpose

Health and Social Care Act 2008

Version	1	Date of next review	01.06.2012
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Service provider

Full name, business address, telephone number and email address of the registered provider:

Name	St Wilfrid's Hospice (South Coast Limited)
Address line 1	Grosvenor Road
Address line 2	
Town/city	Chichester
County	West Sussex
Post code	PO19 8FP
Email	general@stwh.co.uk
Main telephone	01243 775302

ID numbers

Where this is an updated version of the statement of purpose, please provide the service provider and registered manager ID numbers:

Service provider ID	1-10172862
Registered manager ID	1-121492961

Aims and objectives

What do you wish to achieve by providing regulated activities?

How will your service help the people who use your services?

Please use the numbered bullet points:

1. Our mission, as a charity, is to provide high quality specialist palliative and end of life care to adults in our local community, complementing NHS and other services.

2. Our first strategic priority is as follows: 'We will provide high quality palliative and

end of life services to patients and their carers, which are free at the point of delivery, offer choice where possible and use best practice.'

3. We offer specialist care and support to those facing end of life in the setting they prefer to be cared in whenever possible.

4. Our care is provided in a flexible and responsive way and aims to meet the needs of each individual patient in need of the services provided by the Hospice.

5. Our care extends to the family and other loved ones of the patients under the care of the service and this extends after the patients death through our bereavement service.

6. We monitor the quality of our services through ongoing patient and carer satisfaction surveys, monitoring of complaints and compliments and a robust audit programme.

7. The reach of our services are extended by the provision of advice, support and training of other health care professionals.

Legal status

Tick the relevant box and provide the information requested for the type of provider you are:

Use

Individual

Partnership

List the names of all partners

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.

Limited liability partnership registered as an organisation

Incorporated organisation

Company number

1562110

Are you a charity?	<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes Charity number: 281963
Group structure (if applicable)	N/A

Please repeat the following table for each of your regulated activities¹

Regulated activity 1 <i>As shown on your certificate of registration</i>	Treatment of disease, disorder or injury
Services <i>What services, care and/or treatment do you provide for this regulated activity? (For example GP, dentist, acute hospital, care home with nursing, sheltered housing)</i>	Hospice care
Locations <i>As listed on your certificate of registration. Please repeat the section below for each location for this regulated activity</i>	
Location 1:	
Name of location	St Wilfrid's Hospice
Address line 1	Grosvenor Road
Address line 2	Chichester
Address line 3	West Sussex
Address line 4	PO19 8FP
Address line 5	

Brief description of location²

St Wilfrid's Hospice is situated within its own grounds in Donnington, Chichester. The hospice is close to the bus route and is approximately 20 minutes walk from the main line railway station. The Hospice aims to create a welcoming and homely environment that at the same time meets the clinical needs of the service and addresses infection control requirements. The building is a purpose built facility that was opened in January 1987; since then some extensions and several changes to the accommodation have been made to ensure that it is fit for purpose. Access to the building is made easy for those with disabilities as there are automatic doors at both the entrance to the ward area and the day hospice. There are 14 single rooms in the inpatient unit and all have en suite toilets and are located on the ground floor, making access easy for both patients and visitors. Two of the patient rooms have been extended to provide 2 family rooms where relatives and family members can stay. The en-suite facilities in these rooms include a shower cubicle. All rooms now have integral ceiling hoists and in the 10 recently refurbished rooms the hoists are able to transfer the patient directly to the en-suite toilet. Additional bathrooms are provided with specialist equipment for use if needed. Separate day care facilities are provided in a purpose built attached building which has recently been re-decorated. Access to the gardens is available through all in patient rooms, corridor doors and the day hospice. Access to disabled visitors and patients is made easy by all relevant facilities being on the ground floor; disabled parking and toilets are provided. The education centre is situated above the day hospice but a lift is provided so that disabled visitors or students can access the facilities easily.

Many patients under the care of the Hospice are supported in their own homes, in care homes and in hospital. The teams visiting in these locations are based at the Hospice and this assists with multidisciplinary team working.

No of approved places/beds (not NHS)³	14	
Name and contact details of registered manager(s) (if applicable)⁴ <i>Full name, business address, telephone number and email address of each registered manager.</i> <i>For each registered manager, state which regulated activities and locations(s) they manage.</i> <i>Copy and paste the sub-section if they are more than two registered managers</i>	Registered manager 1	
	Full name: Jacqueline Mercia Bourne	
	Proportion of working time spent at each location (for job share posts only):	
	Contact details:	
	Business address: St Wilfrid's Hospice Grosvenor Road Chichester West Sussex PO19 8FP	
	Telephone: 01243 755823	
	Email: Jacqui.bourne@stwh.co.uk	
	Locations: St Wilfrid's Hospice Grosvenor Road Chichester West Sussex PO19 8FP	
	Regulated activities:	
	1. Treatment of disease, disorder or injury	
2. Diagnostic and screening procedures		
Service user band(s) at this location⁵ Use <input checked="" type="checkbox"/>	Learning disabilities or autistic spectrum disorder	<input type="checkbox"/>
	Older people	<input checked="" type="checkbox"/>
	Adults	<input checked="" type="checkbox"/>

	Children 0-3 years	<input type="checkbox"/>
	Children 4-12 years	<input type="checkbox"/>
	Children 13-18 years	<input type="checkbox"/>
	Mental health	<input type="checkbox"/>
	Physical disability	<input type="checkbox"/>
	Sensory impairment	<input type="checkbox"/>
	Dementia	<input type="checkbox"/>
	People detained under the Mental Health Act	<input type="checkbox"/>
	People who misuse drugs and alcohol	<input type="checkbox"/>
	People with an eating disorder	<input type="checkbox"/>
	Whole population	<input type="checkbox"/>
	None of the above Please give details:	<input type="checkbox"/>

Regulated activity 1 <i>As shown on your certificate of registration</i>	Diagnostic and screening procedures
Services <i>What services, care and/or treatment do you provide for this regulated activity? (For example GP, dentist, acute hospital, care home with nursing, sheltered housing)</i>	Hospice care
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	People with an eating disorder	<input type="checkbox"/>
	Whole population	<input type="checkbox"/>
	None of the above Please give details:	<input type="checkbox"/>

Notes:

1. Regulated activity – If you use a combined statement of purpose, repeat the information for each of the regulated activities for which you are registered. You can do this by copying and pasting the whole regulated activity table.

2. Locations – For each location registered for a particular regulated activity (including your headquarters), please provide a brief description, including whether the services at that location are specifically adapted or suitable for people with particular needs or where you can meet requirements for special facilities or staffing. You can do this by copying and pasting the relevant lines for each location. You may also give details around 'listed buildings', shared occupancy, and special facilities (for example hydrotherapy pools).

3. Overnight beds – If the location provides overnight beds, please state the number.

4. Registered manager(s) – Where the regulated activity is managed by a registered manager(s), please enter his or her full name, contact address (if different from the location address), telephone number and email address. Please state how much time is spent managing the regulated activities where more than one manager is in post for each location. This may be in days or hours. Where the regulated activity has no separate manager but is managed directly by the provider, leave the box empty.

5. Service user band(s) – Tick all the boxes that describe the service user needs or groups of people who use your service.